

Privacy Policy

Corporate Website



1. Who is the controller of your personal data?

We inform you that the personal data you provide us through this website will be processed by **FLUZO TECHNOLOGIES, S.L.** (hereinafter, “**FLUZO**” or the “**Website**”), with registered address at Calle Emilio Coll, 22. 13, Pozuelo de Alarcón, 28224 Madrid.

1.1. Application of this Privacy Policy

This Privacy Policy regulates the personal data processing that is carried out by FLUZO regarding the personal data you provide FLUZO through the Website - www.fluzo.com–.

2. Personal data processed by FLUZO, purposes and legitimisation

You are informed that all the personal data collected in this Website, are strictly necessary in order to contact you, manage your information requests, queries, complaints, claims or suggestions you make through the contact section of the Website. Failure to provide such necessary information will entail the impossibility of providing the aforementioned services.

You confirm and guarantee the veracity and accuracy of the data provided, and that these are adjusted to your current status. In this regard, you agree to communicate any changes that may occur in them, in accordance with the procedure established in section 6 “**Your Data Protection Rights**”.

Below, we describe the different purposes for which your personal data are processed and the bases that legitimise their processing:

i. Legitimate interest legitimisation

- a. Manage and respond all the requests you make on the Website, through the contact section provided therein: i.e. information requests, contact, queries, complaints, claims or suggestions.
- b. Process navigational data (such as your IP address), in specific cases, with the aim of managing and optimising the Website, as well as preserving its security and integrity.

3. Who could receive your personal data?

FLUZO may communicate the personal data you provide through this Website to public authorities, regulators or governmental or jurisdictional bodies in those cases in which it is necessary to do so by law, local regulations or compliance with regulatory obligations.

4. Data security

FLUZO has appropriate policies and technical and organizational measures in place to safeguard and protect your personal data against unlawful or unauthorized access, accidental loss or destruction, damage, unlawful or unauthorized use and disclosure. In addition, FLUZO will take all

reasonable precautions to ensure that employees who have access to your personal data have received adequate training.

However, you are advised that any transmission of data over the Internet is not completely secure and, as such, is at your own risk. Although we will do our best to protect your personal data, FLUZO cannot guarantee the security of personal data transmitted through our Website.

5. How long will we keep your personal data?

FLUZO will store the personal data you provide through the Website for the time strictly necessary, in accordance with applicable law and FLUZO's operational requirements relating to the proper management of requests made.

Once this deadline has passed, we will proceed to the suppression of your personal data at the time in which all the necessary actions have been carried out to manage and terminate any obligation that may remain between the parties, carrying out in such period, all the necessary administrative procedures.

Based on the above, your data will be kept properly blocked, as long as responsibilities for the execution of our relationship with you can be derived, as well as for compliance with other legal obligations.

In this regard, FLUZO guarantees that it will not process the data unless it is necessary for the formulation, exercise or defence of claims or when it's required by the Public Administration, Judges and Courts during the period of prescription of their rights or legal obligations.

6. Your Data Protection Rights

We inform you that in accordance with current legislation you can exercise your rights of access, rectification, erasure, restriction, objection, data portability and not to be subject to a decision based solely on automated processing, proving your identity (by means of a copy of ID or equivalent), writing to FLUZO TECHNOLOGIES, S.L., at Calle Emilio Coll, 22. 13, Pozuelo de Alarcón, 28224, Madrid, or sending an email to the following e-mail address: hello@fluzo.com.

If you believe that FLUZO has not respected any of the aforementioned rights, you will have the right to submit a claim to the competent Control Authority.

7. Contact with FLUZO

If you have any queries or questions that you wish to share with FLUZO regarding the processing of your personal data, please write to FLUZO TECHNOLOGIES, S.L., at Calle Emilio Coll, 22. 13, Pozuelo de Alarcón, 28224, Madrid, or to the following e-mail address: hello@fluzo.com.

6th August 2019